



## Storm Support

### Be Prepared for the Next Major Storm

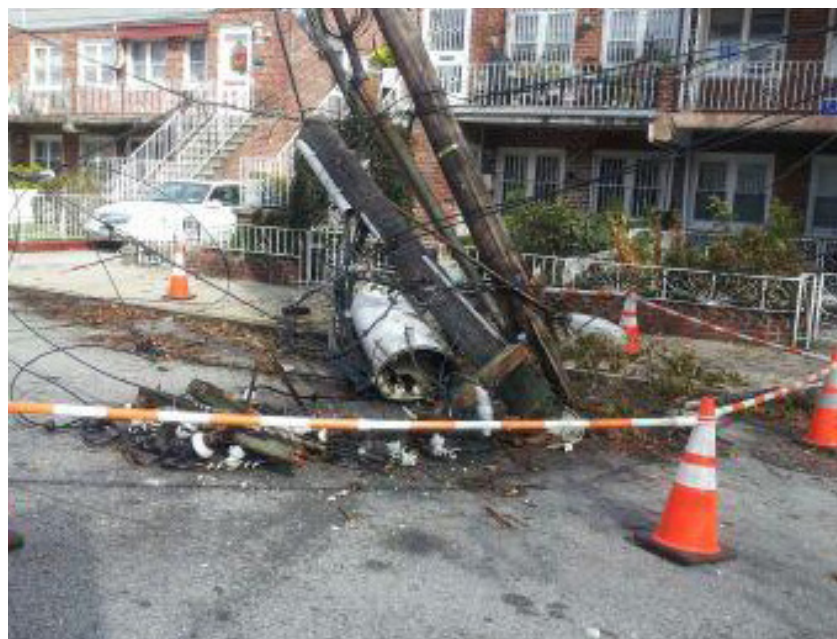
Utilities across America rely on Osmose for industry-leading storm response and storm preparedness services. Osmose helps utilities respond quickly and effectively to assess damages caused by major unscheduled events such as hurricanes, tornadoes, ice storms, wildfires, mudslides, floods, and other natural disasters.

Osmose is available 24/7 to deploy experienced and qualified field teams and technical resources quickly to help you restore power and communications to get life back to normal for your utility and customers.

- ✓ Mobile, experienced workforce
- ✓ Mission-minded support personnel
- ✓ Wide range of post-storm support
- ✓ Industry-leading track record

### Storm Damage Assessment & Support

Osmose fills an important gap that many utilities experience during major storm restoration efforts. Within 24 to 48 hours of a request, Osmose first responders can be on site to locate and identify damage and provide information needed to make repairs. Major events typically require the home utility to utilize outside construction crews. Osmose can direct crews and keep them supplied with materials to increase their efficiency. We understand the need for flexibility and serve where needed.



## Mobile, Experienced Workforce

Osmose can deploy field-tested crews, in the numbers required, to help you complete repairs and restore power. We can also provide technical resources to help staff storm centers to answer customer calls and enter assistance requests.

Our crews are accustomed to working in difficult conditions and know how to work safely. As a national company, we can quickly deploy to your service territory.



## Mission-Minded Support Personnel

Our crews can help you identify damage and hazards, clear debris, block off danger zones, patrol for power lines, and assist power restoration crews. Osmose's people have been commended for their can-do, whatever-it-takes attitude.

## Wide Range of Post-Storm Support

After power is restored, Osmose can perform a network inventory to establish accurate, reliable field inventory data describing the rebuilt network. When the response has concluded, we can deliver the as-built data we collect directly into your asset management systems.

## Additional Services

- ✓ Logistical support including: loading and unloading trucks, fueling and parking vehicles, coordinating material and supplies inventories, and pick up and delivery of meals, materials, and supplies
- ✓ Post-restoration clean-up, data inventory, facility inspections, and as-built surveys
- ✓ Pole stripping which includes the removal of hardware on fallen poles, and cutting up and removing poles from the damaged areas
- ✓ Staging center support including set up, operations, tear down, and clean up
- ✓ Storm response call center support



To contact your local Osmose professional, call 770.631.6995 or email [poleinfo@osmose.com](mailto:poleinfo@osmose.com).